

The paperless store

A SUSTAINABLE BUSINESS FOR A BETTER FUTURE

More and more companies are discovering the benefits of so-called “paperless store” concepts, reducing conventional paper printouts to a minimum or even avoiding them completely. This helps our environment and also sets an example in terms of a sustainable way of using valuable resources. NTS Retail provides an opportunity to digitally store and archive all receipts that are generated during daily business operations, sign them digitally and send digital copies to your customers. And by also providing digital sales consulting, NTS Retail helps reduce the need for paper printouts even more.

Key features

- Digital receipt archive
- Email receipts
- eSignature
- Autofill function
- File attachments to sales transactions
- Paperless product consulting

Business benefits

- Sustainable business concept and protection of the environment
- Fast and easy access to important documents
- Audit-proof saving of receipts, contracts, etc.
- Reduced costs for printing and storage
- No risk of misfiled or misplaced documents
- Improved customer satisfaction through valuable extra services

Digital archiving of receipts

With NTS Retail you can reduce the need for paper printouts drastically. All the receipts and documents created during daily retail operations are electronically archived in the database.

The digital records can then be accessed from virtually anywhere and at any time. Since all documents are stored in an audit-proof way, the system also fulfills all applicable legal requirements.

Customer receipts via email

However, you are not the only one profiting from the well-structured and audit-proof document archiving functionality; NTS Retail also offers numerous advantages for your customers. No matter if it is a regular sales transaction, an offer or a repair order, let your customers enjoy the best of what the electronic receipt archive has to offer. All relevant receipts can be sent to them via email during the sales process instead of



printing them out. On request, it is even possible to make customer receipts available on other platforms such as your main customer portal, for example.

Electronic signature feature

In addition to that, the NTS Retail Suite offers yet another eco-friendly standard functionality: an electronic signature function for documents such as mobile contracts or deposit and withdrawal receipts.

Making a new mobile contract, for example, sales agents do not have to print out multiple copies in order to be signed by the customer. Instead they simply use a digital signature pad. The thus signed document is then stored in the database in a audit-proof way and is also linked to the respective transaction, which makes it possible to call it up at a later point in time. The same principle can also be used for other documents such as those for cash register deposits and withdrawals or for customers signing credit card receipts.

Autofill function for PDF templates

To guarantee swift handling of the signature process for a document (e.g., a contract) and to avoid having to enter the same data multiple times, NTS sales also provides an opportunity to automatically take over previously entered information for creating the respective document or receipt based on a PDF template. This of course also includes the previously mentioned electronic signature.



Easy file attachments

Furthermore, sales agents are also able to conveniently attach digital copies of important documents (contracts, passport copies, etc.) to any sales transaction performed in our tried-and-true NTS sales module. Any file attachments are automatically linked to the respective business case and securely stored in the database. If need be, they can be easily accessed and even printed out directly at the POS should this become necessary for any reason.

This saves your sales agents a significant amount of time and administrative efforts in terms of document management and filing. Using this highly eco-friendly feature, you are able to significantly reduce the amount of paper copies.

At the same time, you also remove the need for additional office storage space and avoid the risk of misfiled documents that may not be available when you need them. Of course, the relevant documents

are not only available at the respective store. Backoffice employees from customer service, financial accounting or other corporate departments are also able to access the attached documents via the NTS journal viewer.

Paperless sales consulting

By providing a number of assisted and guided selling tools, NTS Retail also supports you in terms of digital sales consulting. The NTS sales assistant presents even the most complex product, service and pricing information in a highly appealing and easily comprehensible way.

All details are clearly visualized and available right at your sales associate's fingertips without having to fiddle around with multiple print-outs. Traditionally printed materials such as pamphlets or folders thus become a matter of the past. Take sales consulting to the next level and show the world that you truly care about the environment!